TEKSTREAM
S O L U T I O N S
SERVICES • SOFTWARE • SUPPORT • SOURCING

ORACLE® **Gold Partner**
Specialized
Oracle WebCenter

CloudStream
WebCenter Cloud Solution

Cloud-Based Platform Delivers Software, Services, Support, & Sourcing

EMPOWERED TO DO MORE

CloudStream is a unique offering from TekStream providing customers with cloud-based solutions for Oracle's WebCenter Content, WebCenter Imaging, WebCenter Sites, and WebCenter Portal family of products. Based on a world-class custom hosting service, CloudStream is designed to provide customers with turnkey content and information solutions delivering performance, ease of use, ease of management, and a rapid return on investment. CloudStream offers a wide range of options to meet customers' specific needs. Encapsulated in the solution are Migration Services, Support Services, Implementation Services, and Hosting Services.
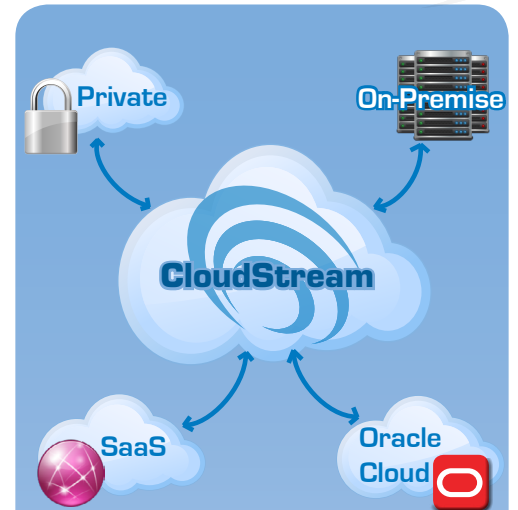
CLOUDSTREAM UPGRADE SERVICES

Upgrade Services allow customers to upgrade from their existing Content Management, Imaging, and/or Portal applications to Oracle WebCenter Content, WebCenter Imaging, WebCenter Sites, and/or WebCenter Portal either on-premise in the customer's own networks, Oracle Cloud, 3rd-party clouds, or upgrading the solutions into TekStream's CloudStream hosting facilities. Hosting services utilize Oracle Virtual Machines (OVM) to empower customers with the ability to partition hardware resources and help to reduce overall licensing costs.

CLOUDSTREAM SUPPORT SERVICES

Support Services are designed to provide customers with application support for Oracle's WebCenter products, leveraging TekStream's certified resources. Organizations can take advantage of service-level agreements to ensure uptime of the system, 24x7 support 365 days of the year, pro-active system patching and monitoring, as well as access to TekStream's subject matter experts with experience with over 200 WebCenter deployments. These capabilities provide an organization with a highly available system without having to employ/maintain costly and dedicated staff to manage the WebCenter investment.
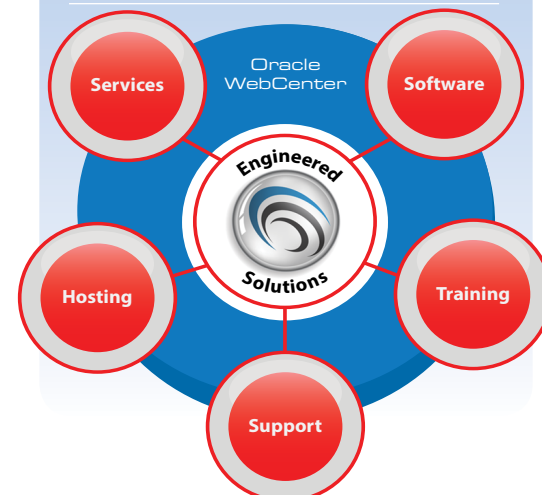
CLOUDSTREAM HOSTING SERVICES

TekStream Solution's CloudStream platform hosting services provides customers with world-class hosting services on a Tier 1 backbone.

Private

On-Premise

CloudStream

SaaS

Oracle Cloud

REQUEST
a Cloud evaluation now.
info@tekstream.com or
844-TEK-STRM.

Contact us to discuss how you can leverage our World-Class technology to reduce your operating costs, improve your application availability, and significantly reduce your risk of innovation debt.

Services

Software

Oracle WebCenter

Engineered Solutions

Hosting

Training

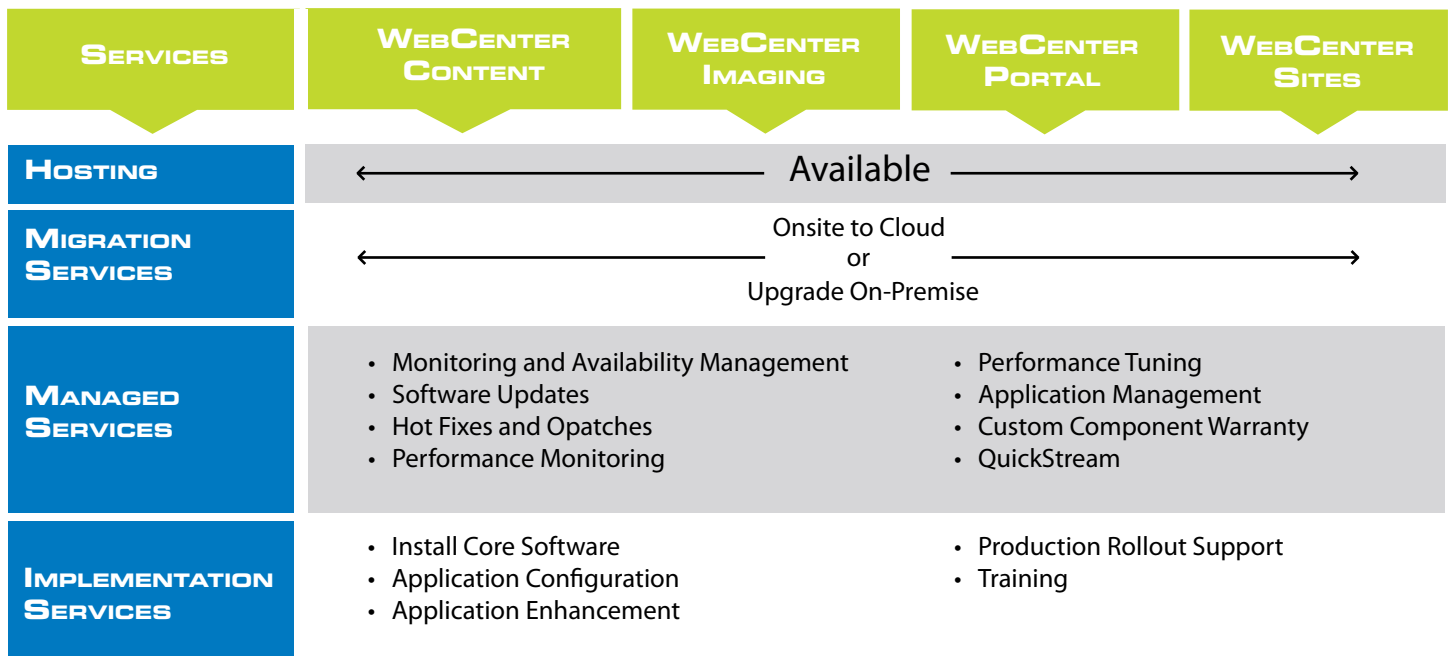Support

○○○ CLOUDSTREAM IMPLEMENTATION SERVICES

Implementation Services take advantage of TekStream's Oracle Certified Implementation Specialists to assist our customers through every step in envisioning, designing, developing, and implementing WebCenter solutions. These may be deployed on solutions that will be installed and managed on-premise within the customer's own datacenter or as part of our CloudStream platform. Typical implementation services start with our QuickStream to provide customers with an analysis, design, and a detailed roadmap of their proposed solution.

Benefits of CloudStream include:

- Reduce Capital Expense
- Reduce Licensing Fees Utilizing Oracle Virtual Machine
- World-Class Tier-1 Hosting Facilities

- Full WebCenter Implementation & Migration Services
- Reduce Risk of Innovation Debt
- Full Product Support Options

○○○ CLOUDSTREAM HOSTING SERVICES

SERVICES	WEBCENTER CONTENT	WEBCENTER IMAGING	WEBCENTER PORTAL	WEBCENTER SITES
HOSTING	← Available →			
MIGRATION SERVICES	← Onsite to Cloud or Upgrade On-Premise →			
MANAGED SERVICES	• Monitoring and Availability Management • Software Updates • Hot Fixes and Opatches • Performance Monitoring		• Performance Tuning • Application Management • Custom Component Warranty • QuickStream	
IMPLEMENTATION SERVICES	• Install Core Software • Application Configuration • Application Enhancement		• Production Rollout Support • Training	

** All services may be performed on non-hosted solutions outside of TekStream Cloud Environment

TEKSTREAM ADVANTAGES

- **Senior Expertise –** industry-recognized leaders, each with over 10 years' experience with WebCenter deployments and support

- **Repeatable Methodology –** together our team has successfully managed over 200 successful WebCenter implementations

- **Sole-Source –** one stop for consulting and resourcing for entire deployment lifecycle

- **Oracle Partnership –** long-term and solid relationships with Oracle executive management, product management, the Deputy CTO program, marketing and consulting services

- **Cross-Stack Integration –** Provide seamless integration across all areas of the WebCenter family and complementary Oracle Fusion Middleware solutions such as BPM, Identity Management, and SOA.

- **Legacy Product Expertise –** tribal knowledge of BEA WebLogic Portal, BEA AquaLogic User Interaction (ALUI), FatWire, Optika, Plumtree and Stellent

TEKSTREAM SOLUTIONS